TD Corporate Citizenship Newsletter

Opening doors for a more sustainable and inclusive tomorrow





U.S. Head of Sustainability and Corporate Citizenship, TD Bank

Ellen: At TD, we believe that corporate

heritage can act as a bridge between

employees and customers alike feel

you share more about how the work

you lead in TD Archives & Corporate

connection and contribute to shaping

Heritage is helping to support this

our corporate identity and values?

Ellen: Storytelling experiences that

can act as a powerful tool to help

ever-changing world. Can you talk a

historically faced barriers to equity

corporate environment but also in the

Ellen: Our team has supported recognizing

Canada and across the communities where we are located in the U.S.). What do you see

as some of the most impactful celebrations

or initiatives that have been particularly

meaningful, both internally and for the

Ellen: As we work towards growing our

Corporate Heritage Collections in the U.S.,

colleagues from across our U.S. footprint

have been instrumental in helping identify

and preserve materials that hold historical

value. Could you share any examples of

unique or significant items discovered by

colleagues or the public that have added

Ellen: The Bank's newest campus in downtown Toronto, TD Terrace, opened to

the public in June this year, and its flagship

branch includes some remarkable exhibits

exhibits that stand out to you as especially

in the museum experience Founded in Service: TD's Corporate Heritage. Can

you share a few examples of specific

impactful in helping tell our TD story?

depth to the Bank's history?

communities we serve?

key moments in our long history (both in

bit about how our corporate heritage

helps shine a light on our drive towards

make history relevant in today's

progress for groups that have

and inclusion, not only in the

communities we serve?

we see in the new TD Terrace museum

the past and the present, and can help

more connected to our work and better

understand our corporate culture. Can



Archivist & Manager, Corporate Heritage, Sustainability & Corporate Citizenship, TD Bank Group

programs and initiatives we're supporting under the TD Ready Commitment. I'm also especially excited to share a Q&A with our Archivist & Manager, Corporate Heritage, Amy Korczynski, Ph.D. Our Art & Archives team is vital to our overall culture at TD Bank

Message from Ellen Glaessner

Group, acting as a catalyst for dialogue; helping to create conversations and enrich the lives of TD colleagues, clients, and customers. Amy and the team recently completed a brand-new public project within the recently opened TD Terrace tower in downtown Toronto, our flagship retail space which includes a museum showcasing the 170-year history of TD in Canada. The tower also incorporates works from the TD Corporate Art Collection, thoughtfully curated and integrated throughout the space by Stuart Keeler (Senior Curator), Maria Kanellopoulos (Collections Associate), David Ing (Analyst & Project Manager), and Souang Wu (one of our 2021 TD Scholarships for Community Leadership recipients), with the aim of amplifying diverse voices and sparking conversations around important themes such as the environment, structures of support, and connected communities. Nisha Malik, AVP of the Execution and Enablement team within Sustainability & Corporate Citizenship, leads the Art & Archives team and is a vocal advocate, art lover and avid supporter of this work. "Our corporate heritage is about more than remembering the past it's a powerful tool that can help quide decisions and ensure our core values continue

As we wrap up another quarter, I'm thrilled to share highlights of some of the incredible

to be reflected today and into the future. The TD Corporate Art Collection and Archives are an impactful way to emphasize the stories of marginalized voices, helping us better understand and interpret the world around us towards a more inclusive today and tomorrow." This quarter's newsletter also shines a light on a few of the initiatives supported through the TD Ready Commitment. I hope you find inspiration in both our past and our present efforts as we work together to help drive positive change. Q&A with Amy Korczynski

Amy: Preserving and promoting company culture is at the heart of our mandate. By looking back and studying past accomplishments at TD, we can help our colleagues feel that they are a part of something larger, reinforcing their role in the Bank's ongoing story. For both colleagues and customers, this work highlights the foundations of the core values at TD and the Bank's longstanding commitments in communities where it operates across North America. Historical milestones have the power to convey lessons from the past that can

generations of colleagues.

as well as our colleagues.

inform current business practices. Our company story is one of continuous innovation in the service of our customers, but this can only be successfully conveyed when we remember to keep our history alive. Our Corporate Heritage Collections help to animate our history and function as a compelling jumping-off point for conversations on authenticity, innovation, leadership, and more. Exhibiting and interpreting the Collections for internal and external audiences is one of the most rewarding and fascinating aspects of our portfolio. The new museum experience at the TD Terrace flagship retail space is the largest and most comprehensive project to date that outlines the Bank's 170 years of service to communities across Canada.

as the 1950s when our principal founding entities, the Bank of Toronto and the Dominion Bank, merged to form The Toronto-Dominion Bank. For example, by the 1960s, women were starting to be promoted to roles like Branch Manager and Inspector, and a sense of determination and pride can be felt reading the Bank's corporate newsletter through the next three decades. By the 1990s women had broken through to the Executive level, for instance the first woman SVP at the Bank, Chief Economist Dr. Ruth Getter. The history of this progress continues to inspire the work of colleagues today in the DEI space, and the ground that they themselves have gained in embedding progressive thought

throughout the Enterprise continues to feed the historical record. The preserved heritage

at TD is a collective effort built over five decades of detailed documentation and organization. We depend on the business to help us identify the most impactful developments of today with their assistance, we can continue to record these events in pursuit of equality for future

Amy: Our research lends itself naturally to storytelling, and the drive to reach a point in

time where all communities feel they have an equitable voice has been evident as far back

Amy: Business milestones are a rallying point for corporate culture, I think, and we see a lot how anniversaries, "firsts," and launches can bring colleagues together and envelop them in the present narrative. TD has roots extending back to the nineteenth century in both the U.S. and Canada, and the history of our branches and stores is deeply connected to local industry. Through the historical records and heritage artifacts that have been preserved on site, many locations have unique stories to tell about the people and products that grounded those communities. When we preserve our history, we signal that we care about helping to improve the economic inclusion and prosperity of all our colleagues and

customers. That's why we are so proud to have a public expression of the Bank's history at

Amy: Unlike the Bank's Canadian retail network, which was established by three main

entities by the dawn of the twentieth century (Bank of Toronto, Dominion Bank and

Huron & Erie, which was later called Canada Trust), our U.S. stores are repositories for

artifacts from hundreds of predecessor banks. We know that many stores are safekeeping

thousands of historic records and artifacts on site that will ultimately enter the Bank's U.S. Archives & Corporate Heritage collections. Our colleagues are absolutely essential to this preservation effort. Each store is a snapshot of the community that gave rise to it, and that is history worth preserving in perpetuity. It will help us tell the authentic story of TD Bank, AMCB, with the goal of defining and differentiating the Bank's brand in the U.S. and celebrating the communities where our colleagues live and work. There is a lot of work remaining to fill the gap to the point where we can fluently speak about the Bank's U.S. history, but I can share that the U.S. Collection has been growing steadily over the past decade, and particularly with increased interest in the last 2-3 years thanks to the relationships we've built with the business across the Eastern seaboard. As our research into the more than 300 predecessor entities in the U.S. deepens, we hope to extend our exhibition strategy to highlight these developments, which form an important part of American history as well. Amy: The customer and colleague experience at the flagship branch is incredibly well

considered, incorporating technology, innovation, design, and customer experiences

in Canada. For the first time, the Founded in Service experience puts more than 200 artifacts from the Archives & Corporate Heritage Collections on display for our customers

from across our global footprint, to thread together the Bank's past, present, and future

The showstopping centrepiece of the museum space is a monumental cabinet displaying

artifacts of banking in the pre-digital age. The cabinet contains treasures such as the very

first Dominion Bank ledger, begun in February 1871, and a vault time lock so rare there are

Accompanying the cabinet is a digital interactive platform that tells the story of historical development at TD measured against milestones in Canadian history; the progression of

thought to be only four examples remaining in North America.

Women at TD; and the path of the Bank's deep roots in Toronto.

https://www.td.com/ca/en/about-td/corporate-profile/tds-history

The visual impact of these displays extends to the teller area where an historic teller screen from the Bank of Toronto's 1913 Head Office directs customers to the queue. Decommissioned in 1964 when that building was demolished to make way for the TD Centre, it has only been on display once before, for the centennial of the Canadian National Exhibition in 1978. We hope that customers and colleagues visiting Toronto will enjoy exploring some of these stories as told through artifacts and images that weave together the stories of the people and products that have evolved into the Bank we celebrate today. To learn more about the Bank's history since its founding in 1855, please visit:

The Four Interconnected Drivers of Change

Early Learning, Income Stability, Affordable Housing, Financial Literacy

in Canada and the United States. through a five-year, U.S. \$5 million sponsorship and was recently highlighted at the NUL Annual

Financial Security



Funding approved for 202

organizations in total this quarter

and offering fun, free activities, events and programs at more than 2,200 public libraries across

running from mid-June to Labour Day

Canada and online. The program has

reached more than 8 million children

since its inception¹, helping inspire

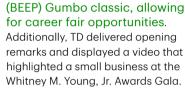
and encourage children to engage

throughout the summer. The TD SRC

in reading and learning activities

officially kicked off with a launch event at the Westmount Public Library during which local young readers got to experience a mobile planetarium. make space art with Quebec artist Audrey Malo, and meet with astronaut Marc Garneau who read them Chris Hadfield's The Darkest Dark, which was this year's Storywalk book.

1TD Summer Reading Club. (2023). TD Summer Reading Club 2022 Impact Report Retrieved August 14, 2024, from https://www.tdsummerreadingclub.ca/assets/files/staff/promotion/impact-report-2022-en.pdf **Vibrant Planet**



TD Bank continues to support the

Conference in New Orleans. The

conference gathered leaders from

various sectors to address critical

actively participated in opening

award luncheons, and the Black

plenaries, breakout sessions,

Executive Exchange Program

issues affecting Urban League

communities. TD colleagues

National Urban League (NUL)

TD colleagues attended Gakino'amaage: Teach For Canada's summer programming both in person in Thunder Bay and through virtual sessions. Gakino'amaage works with northern First Nations to recruit, prepare, and support teachers to be successful in a northern First Nation. The summer programming is an inspiring and educational opportunity through which colleagues were able to take

part in key workshops as visitors and participate in Indigenous culture and history, alongside the next cohort of teachers entering Northern and remote classrooms this fall.

In June 2024, **TD committed \$320,000** over two years for Bluenose Coastal **Action Foundation's Mahone Bay Living Shoreline Natural Infrastructure** Phase 2 project. This project will expand the existing 60m living shoreline pilot with an additional 100m stretch in the town of

Mahone Bay, with an eventual

target of restoring the entire 640m

hard-armoured bluff with a climate

vegetated bank. The project will help protect the shoreline against wave energy from major storms and provide water filtration, flood mitigation and cooling. The project includes resurfacing of public paths which will provide greater access to green spaces for the community.

TD approved a two-year grant

for City Parks Foundation's It's

My Park program in New York City.

parks across all five boroughs. The program engages thousands of New Yorkers annually, with over 24,000 volunteers anticipated by the end of 2024, at more than 1,300 solutions. OFH's creative approach not only helps to address homelessness but also creates employment opportunities by hiring formerly homeless mechanics and skilled laborers for the refurbishment process. With an ambitious goal of

The TD Charitable Foundation

announced a U.S. \$10,000 donation

to Our Father's House (OFH) for their

innovative Tiny Homes for Homeless

Single Working Mothers program in

TD will go towards the purchase and

refurbishment of a decommissioned

school bus, converting it into a fully

functional tiny home for a family of up

provide adequate space for daily

to five. These temporary shelters

living activities while residents

completing 12 tiny homes annually,

this program exemplifies a unique

work towards long-term housing

Broward County, Florida. Funding from

community-driven solution to tackle housing insecurity and promote self-sufficiency.

In June 2024, TD renewed support

will allow Arctic Eider to expand

existing six Inuit communities to

four to six northern First Nations

communities for community-driven

and led environmental monitoring,

research, and guardians programs.

This expansion will incorporate First

Nations language families for place

weather types, and medicinal plant

profiles. The project will also continue

centering the inclusion of women and

non-binary knowledge keepers, as well

as the need for Indigenous-led climate

knowledge in addressing climate

change in the north and beyond.

names, scientific classifications,

the SIKU program beyond the

Arnait program. Support from TDRC

for Arctic Eider Society's SIKU:

four urban spaces along the Underline resilient living shoreline comprised in Miami-Dade County into microof rock sills, tidal wetland and forests through the Miyawaki method of afforestation. This Japanese tree planting technique is considered one of the most effective methods

Green Spaces, Low-Carbon Economy



Funding approved for 19

organizations in total this quarter

In Q3, **TD Bank approved funding to**

help support the transformation of

of native trees and understory

plants in a dense, mixed manner

innovative planting method will be used in South Florida, with funding from TD

supporting four micro-forests along

the installation of a cooling station,

front-line workers to offset the daily

impacts of extreme heat.

helping provide necessary space for

the Underline over the next two years. Support from TD will also go towards

in Canada and the United States.

meant to simulate a natural forest. Due to the dense planting, the seedlings grow quickly as they compete for sunlight, creating a native, natural forest over years, rather than decades. This is the first time this

Connected Communities Funding approved for 288 organizations in total this quarter in Canada and the United States.

TD committed to a \$210,000 donation

Together Project and the Welcome

Groups for Vulnerable Newcomers"

refugee or refugee claimant families

with Welcome Groups of five or more volunteers. Volunteers are recruited,

trained, and supported by Together

Project staff to provide targeted

social support that addresses the unique integration barriers facina

their matched refugee newcomer

household. In collaboration with

the TD Refugee Task Force (a TD

trained a total of approximately

30 TD Welcome Groups (160 TD

committee), Together Project has

program matches government-assisted

over three years in support of

Group Program. The "Welcome



service projects across the city. Shared Experiences, Arts and Culture, Local Needs TD Bank awarded **U.S. \$200,000** in philanthropic support for the **International African American**

Museum (IAAM) in Charleston, SC.

the historic site of one of the county's most active slave trading ports,

IAAM is dedicated to telling the

full story of the African American

TD Bank is the title sponsor of IAAM's

also going to support expanded

experience. Through this collaboration,

public programming series, with funding

programming of the museum's Center

for Family History, an intensive effort

to help Black Americans reconnect

Through the TD Ready Commitment,

celebrations across Canada, including

we supported Pride festivals and

events in Vancouver, Winnipeg,

celebrations play an important role

that foster a sense of belonging

and acceptance. They also provide

come together and help highlight the

progress made, while reminding us there is still work to do to keep

in helping create safe spaces

opportunities for communities to

Toronto, and Montreal. Pride

with their family history.

Forever

Proud

Opened in June 2023 and built on



This summer, TD Bank was the title

sponsor of BRIC Arts Media and their

Celebrate Brooklyn! is New York City's

longest-running free summer arts festival, bringing music and culture

to audiences of 200,000+ people

at Brooklyn's Prospect Park each

summer. With support from TD Bank.

BRIC Arts Media hosted three free

concerts, highlighting the talent of

diverse and emerging musicians.

TD recently provided funding to

several museums and galleries

of opportunities for emerging

facing barriers to the arts and

culture sector to gain valuable

Curatorial positions at the Musée

McCord Stewart in Montreal, the

work experience in the industry.

and Museum London in Ontario, will

next generation of arts leaders as they work to collaborate and grow

help support diverse voices within the

Contemporary Art Gallery in Vancouver.

professionals from groups

in Canada to support the creation

Celebrate Brooklyn! concert series.



Better Health Funding approved for 63 organizations in total this quarter in Canada and the United States. In May, Montreal Children's Hospital Foundation (MCHF)'s Multicultural

Clinic received the \$500,000 Annual

Initiative Grant awarded as part of

the 10-year commitment launched

in 2020 between TD and Canada's

healthcare system, face cultural

differences, language barriers,

The program will be offered at the

Multicultural Clinic at the Montreal

Children's Hospital in Montreal as

St. Michael's Hospital in Toronto.

and economic challenges.

well as the Compass Clinic at

Children's Hospitals Foundation (CCHF). The Migrant Teen Navigator Program aims to help improve access to care for refugee and migrant teens by supporting them as they navigate a new and complex



moving forward.

Innovative solutions for more equitable health outcomes for all



collaboration that provides

hosted by TD Senior Curator,

Stuart Keeler.

pathways for emerging and diverse artists to showcase their work at some of the biggest art fairs in the country. Five artists were chosen to present at New York Art Week, garnering media attention from outlets like the New York Times and ARTnews. The event included a private reception for TD employees and quests and private tours of the curated collection

their careers.

In May 2024, TD Bank announced a U.S. \$150,000 donation over two years to Catholic Health Services of Long

Island to support their "Tele-Moms' program, which will help improve

access to maternal health services

for low-income mothers. Catholic

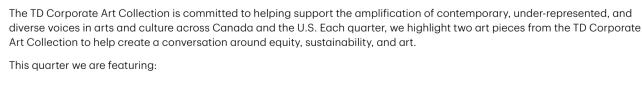
emerging technology to provide 500

low-income mothers with tools and

devices that monitor vitals 24/7 and

offer follow-up on urgent abnormalities.

Health Services of Long Island will use



Cyanotype on cotton

Rebecca Bair, Untitled (Braided Coil), 2022

Rebecca Bair (born Toronto, Canada, 1995) uses her artistic

practice as a grounding to community. Through abstraction

and non-figuration, she explores identity, intersectionality,

and Black plurality to encourage deep reflections around representation. Seen here, Bair's photo-chemical cyanotype prints reclaim a historic photographic process through the lens of her own experience as a Black woman in order to, as she states, "uncover where Blackness is and has been." Challenging (mis)representation, Bair gathers and utilizes familiar symbols that encompass deep love and care: coily hair, sun, shadows, circles. She states, "Within our family groups and within our expanded Black femme groups in particular, we took care of each other's hair in specific ways-recommending products or doing each other's hair." © Rebecca Bair, 2022 Image courtesy of the TD Corporate Art Collection 24.32.2

TD Bank recognized as one of the 50 most community-minded employers in Greater Philadelphia region



Program for African American Men), which helps reduce disparities in prostate cancer screening and treatment for Black men in South Carolina. Through this collaboration, TD Bank is supporting the expansion of the AMEN Program to rural counties in South Carolina, to help increase equitable access to care.

The TD Charitable Foundation

announced a **U.S. \$50,000 donation**

Pediatric Mobile Services program.

Foundation will use their custom-built

"clinic on wheels" to provide health

and developmental services for

New Jersey.

Quarterly Art Moment: TD Corporate Art Collection

10,000 at-risk children in southern

Through this award, Virtua Health

to Virtua Health Foundation and their

In May 2024, TD Bank announced

investment in the Medical University

of South Carolina Hollings Cancer

Center's SC AMEN Program (South **Carolina Prostate Cancer Screening**

a U.S. \$100,000 philanthropic

Minako Iwamura, Swell 2, 2024

abstract portraits of a state of being.

Image courtesy of the TD Corporate Art Collection

© Minako Iwamura, 2024.

Oil and white charcoal on cradled wood panel

Minako Iwamura (born Sydney, Australia, 1967) probes the

Simple expressions of lines against abstraction develop into

workings and characteristics. The artist calls these paintings

their own forms, as if they are entities with their own inner



complexities of in-betweenness through the lens of her bicultural background. Interested in dualities such as geometry and nature, singular and collective, or parameter and chaos, the artist finds inspiration from nature, flora, and symbolism. Seen here, curvilinear forms and subtle shifts in colour create overlapping silhouettes of nature-like structures and vessels.

TD Named One of Philly's Top Community-Minded Businesses

and the Philadelphia Foundation. This award recognizes the 50 most community-minded employers across greater Philadelphia through an independently scored framework based on four dimensions of their community engagement program: investment of resources, integration across business functions, institutionalization through company

TD Bank has been named a 2024 Civic 50 Greater Philadelphia honoree by the Chamber of Commerce for Greater Philadelphia together with the non-profits Points of Light

policies and systems, and impact measurement. TD is being Awards and Noteworthy Mentions In May, TD announced the recipients of the 2024 TD Scholarships for Community Leadership program, recognizing students who have demonstrated an outstanding commitment to community leadership. Since 1995, 580 Canadian high-school students

have received a TD Scholarship for Community Leadership for

honored for exemplifying what it means to be a positive corporate citizen and for demonstrating the power of service in the greater Philadelphia community.

and have a value of up to \$70,000, including up to \$10,000 for

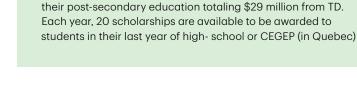
tuition and \$7,500 for living expenses per year for a maximum

of four years. Recipients also have the chance to make lifelong

connections through summer employment with TD or at a

community organization funded by TD through the TD Ready Commitment, as well as mentorship and networking opportunities. Supporting young community leaders is one way TD is helping contribute to a more inclusive and sustainable tomorrow.

please visit td.com/tdreadycommitment.



TD READY COMMITMENT